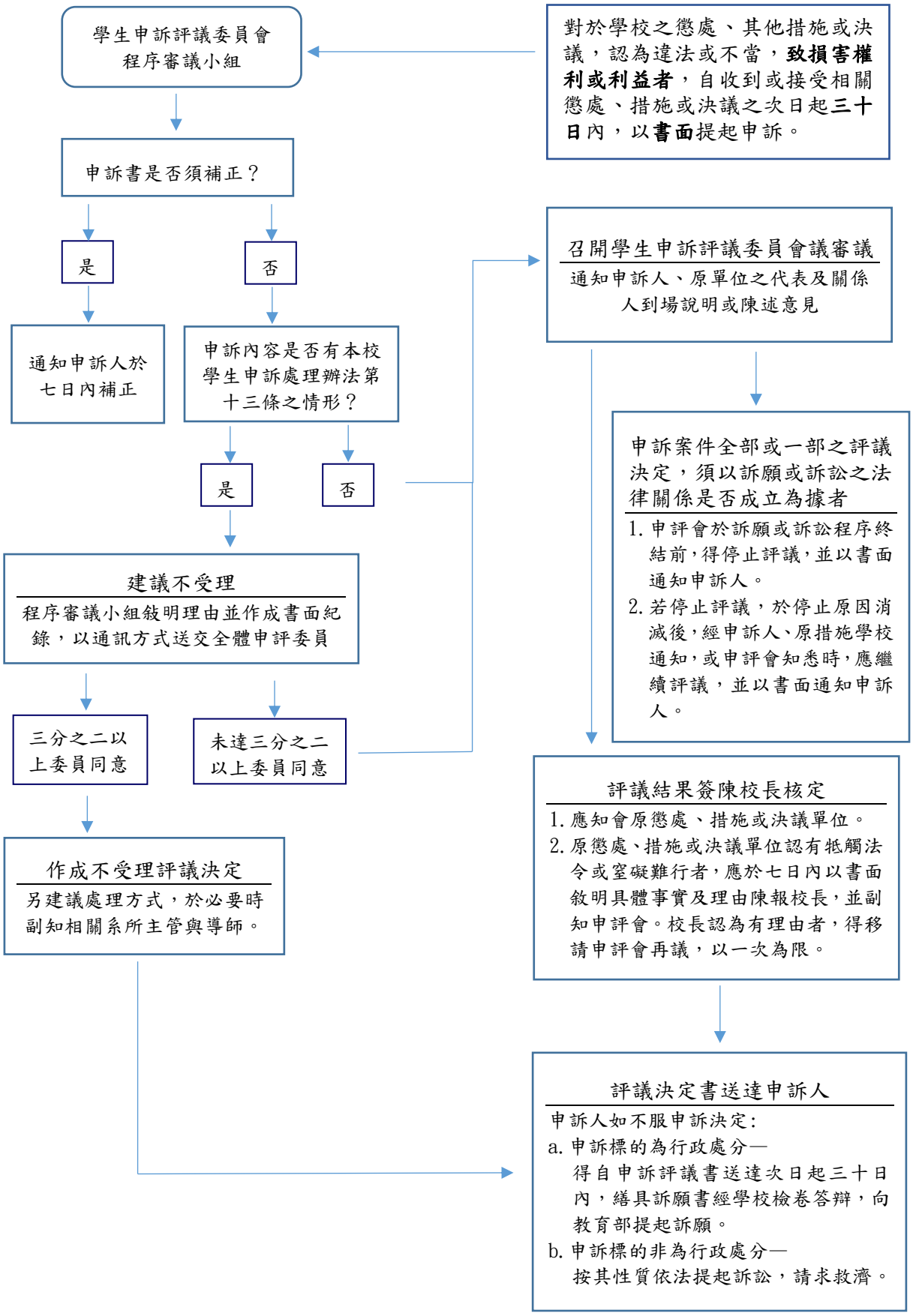國立高雄大學學生申訴處理流程